

# Foster Funeral & Cremation Service

2109 Luann Lane  
Madison WI 53713

1650 Huebbe Parkway  
Beloit WI 53511



Foster Funeral & Cremation Service requests your help. Please complete the following Funeral Service Satisfaction Survey based on the service we recently completed for your family. Thank you for your time.

Service Provided for:

Funeral Director:

Funeral Planning Consultant:

Date:

**1. Did the funeral home deliver the service and quality that were promised?**

- Less than expected     As expected     More than expected     Consistently more

**2. Funeral Service Cost?**

- Less than expected     As expected     More than expected     Consistently more

**3. The Funeral Director provided all the options to make your service sections simple?**

- Less than expected     As expected     More than expected     Consistently more

**4. The cleanliness of the funeral home when you arrived"?**

- Less than expected     As expected     More than expected     Consistently more

**5. Your Loved-one Appearance ...**

- Less than desirable     As expected     Better than expected     Consistently better

6. On the day of service was the funeral director/staff professionally attired?

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- Less than expected       As expected       More than expected       Consistently more

7. Were you properly briefed, from the funeral director, throughout the process?

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- Less than expected       As expected       More than expected       Consistently more

8. Were you contacted by the Chaplain within 48 hours after speaking with a funeral director or making service arrangements?

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- Yes       No       Requested not to be contacted

9. How was the Compassion and Care provided by the funeral home team?

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- Less than expected       As expected       More than expected       Consistently more

***10. The overall service to your family ...***

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- Less than desirable       As expected       Better than expected       Consistently better

***Comments / Testimonial:***

- Please check this box if you are willing to act as a reference for our company in the future.

**Thank you very much for taking the time to complete this survey. Your feedback is valued and very much appreciated!**